


Article ID: PROD-2184

How to order a new or replacement benefits debit card f...

This article outlines how to order a new or replacement benefits debit card for a spouse or dependent who is at least 18 years old if your plan offers the debit card as a reimbursement option. There's no fee for replacing lost or stolen cards.

Important: The benefits debit card will arrive within 14 business days. PIN setup information will be included with your debit card. For more information, see [How to set up a PIN for your benefits debit card](#).

Additional resources

- To watch a video tutorial, click here. 
- If you'd like to order a benefits debit card for a spouse or dependent who isn't listed on your account, follow these steps first: [How to add a dependent in your online account](#).
- To order a benefits debit card for yourself, see [How to order a new or replacement benefits debit card](#).

To order a benefits debit card for a spouse or dependent, complete the following steps:

1. Log in to your online account.
2. Navigate to the Accounts tab.
3. Under Profile, click "Banking/Cards."
4. Below Debit Cards, click "Issue Card" next to your spouse's or dependent's name.
5. Verify the address is correct and then click "Submit."

Note: You must provide a U.S. mailing address.

You'll receive a confirmation message once the request has been submitted. Only one debit card will be issued.

You can view this article at:

<https://discoverybenefits.egain.cloud/system/templates/selfservice/dbika/help/agent/locale/en-US/portal/30890000001002/content-version/PROD-2184/PROD-34510/How-to-order-a-new-or-replacement-benefits-debit-card-for-a-spouse-or-dependent?query=how%20to%20order%20a%20new%20or%20replacement%20benefits%20debit%20card%20for%20a%20spouse%20or%20dependent>